

Dearest Patients,

We would like to inform you that as of January 1, 2021, our office will no longer be accepting MetLife as a Dental insurance carrier.

Don't panic!

This change in office policy in no way means that you will no longer be able to be seen at our practice. Quite the contrary!

Our new protocol would require that you pay for your services at the time of your visit. We would then submit the insurance claim on your behalf, and MetLife would reimburse you directly.

I believe that all of us would agree wholeheartedly that 2020 has been a year of significant change. Covid-19 has impacted every level of our personal lives. For us, the business ramifications have been nothing short of devastating. We are changed forever. As such, some difficult decisions had to be made in regards to the insurances with which we would continue to participate. It is just our new norm.

Please do not hesitate to reach out to us with any questions that you might have regarding this change. We value you as a patient, and will do all that we can to help make this transition for you as seamless as possible.

In health,

*Dr Betty Jean-Mary*